

# GYM /PANDION / PANJI VOLUNTARY RECALL

Petzl is voluntarily recalling the GYM, PANDION and PANJI harnesses

September 26, 2024

Dear Users:

You are receiving this correspondence because you have purchased a Petzl GYM, PANDION and PANJI harness between January 2019 to May 2024.

Following Petzl's Safety Alert communication dated May 14, 2024, Petzl has worked with U.S. Consumer Product Safety Commission and Health Canada. In cooperation with these authorities, Petzl has decided to voluntarily recall the GYM (C032AA00), PANDION (C029AA00, C029AA01) and PANJI (C028AA00) harnesses.

As a reminder, Petzl has been made aware that a user of the Petzl GYM, PANDION, and PANJI harness can don the harness backwards and subsequently connect to the non-weight bearing leg loop elastic band, which places the user at risk of falling from height and sustaining serious injury.

Petzl will rework your harnesses and replace the original leg loop elastic band with a newly designed leg loop elastic band, free of charge, including shipping.

## **Affected Products:**



GYM



PANDION



PANJI

<b>Harness Model Numbers</b>	<b>Serial Numbers</b>
GYM harness (Model C032AA00)	18319xxxxxx through 19264xxxxxx, 19Jxxxxxxxxxx through 24Axxxxxxxxxx

PANDION harness (Model C029AA00)	18321xxxxxx through 19264xxxxxx inclusive, 19Jxxxxxxxxxx through 24Axxxxxxxxxx inclusive)
PANDION harness (Model C029AA01)	18271xxxxxx through 19262xxxxxx, 19Jxxxxxxxxxx through 23Axxxxxxxxxx
PANJI harness (Model C028AA00)	18326xxxxxx through 19253xxxxxx, 19Jxxxxxxxxxx and 23Jxxxxxxxxxx

The affected products were sold from January 2019 to May 2024.

Please read and follow Petzl’s **official communication of the voluntary recall** and immediately follow these instructions:

If you are a user or operator:

- Stop any use of the affected products.
- Return these products to your local Petzl after-sales service for a free product modification.
- If you know anyone who owns these affected harnesses, please share this voluntary recall information.

To return your products to Petzl and for any additional questions, please use this [contact form](#).

We apologize for the inconvenience. Everyone’s safety remains our top priority.

### **Contact Petzl After Sales Service**

For more information, contact Petzl toll-free at 877-807-3805 from 8 a.m. to 4 p.m. MT Monday through Friday, email at [Returns@petzl.com](mailto>Returns@petzl.com) or online at <https://www.petzl.com/US/en/Operators/safety-alerts> or [www.petzl.com/US/en/Operators](https://www.petzl.com/US/en/Operators) at the top of the page for more information.